

People's Services Savings Proposals consultation

We want to know your views on proposed changes to a range of our services

As part of the budget setting process we are currently making plans about how we can deliver our services over the next four years and achieve our priorities for the city despite the financial challenges we face.

None of our budget decisions are easy, particularly for People's Services where there is an increasing demand. In adults and children's social care we are having to make our budget stretch even further to meet the needs and expectations of our residents. This is coupled with reduced government funding.

We have developed a number of savings proposals for these services and some of these would mean making changes to the services we provide. We need your feedback on these proposals. By taking part in this consultation you will be helping to shape the future of People's Services in Derby.

All information provided will be treated in accordance with the Data Protection Act (2018). We will only use this information to inform decision-making in relation to changes to People Services. All of the information you provide will remain confidential. Information provided by you will not be shared with any third party but the overall results will be shared with participating teams and partners. Please see our attached privacy statement for more information.

Q1	Do you consent to the processing and storing of your response for the purpose of this consultation? (Please select one)
	O Yes
	No, I do not wish to participate in the survey.

What are we proposing?

We have suggested a number of proposals which have been shaped by both the national and local context and the need to balance the Council budget. A full list of these proposals can be found in the <u>consultation document</u>.

Some of these proposals are about delivering existing services differently through reprioritising work or by restructuring staff and resources and some are proposals that we have already started work on such as changes to children's homes, where those directly affected have already been consulted.

Some proposals, however, if implemented would mark a change to the services we deliver. These include changes to:

- The Livewell service
- Council run day centres
- Council run care homes
- Carer's services
- Fostering services

Further details about these proposals are set out in the consultation document.

The other proposals you can give your feedback on include:

- 1 Reduction in the controllable public health grant
- 2 Review of adults care packages
- 3 Reprioritising statutory work in adult social care
- 4 Efficiencies in workforce learning and development
- 5 Efficiencies from a review of the Carelink service
- 6 Removal of the base budget for Troubled Families corresponding funding ending 19/20
- 7 Remodelling of the Connexions service staffing restructure
- 8 A remodelling of the child placement service through social impact bonds
- 9 Redefining the local authority role in school improvement
- 10 Youth Offending Service restructure
- 11 Remodelling of the service model for the provider of children's homes
- 12 Use of the dedicated schools grant to fund central early years services
- 13 Management review

What are we consulting on?

We want to know your views on our savings proposals for People's Services. By taking part in this consultation you will be helping to shape the future of these services in Derby and helping to make sure that we make the best possible use of the money we have available.

How can you have your say?

The consultation will be open until **Friday 1 February 2019 at 10 a.m**. We have not made any final decisions about the proposals so your views and ideas will help us make these decisions. The findings of this consultation will be discussed at Council Cabinet in February 2019.

You can take part by completing this online survey. If you are directly affected by the proposals set out for Livewell, day centres, care homes, carer's services or fostering services you will have the opportunity to hear more about these proposals and give your view at a meeting or event during the consultation period. The service that you access will keep you up to date about how you can get involved.

	1 in the <u>consultation document</u> sets of fied for People's Services.	ut all the	e saving	js propo:	sals that	have be	en
Q2	To what extent do you agree or disagree with the following statements? (Please select one on each row)					ts?	
				Neither			
		Strongly agree	Tend to agree	agree nor disagree	Tend to disagree		Don't know
	I am aware that the Council has had to make significant savings over the past few years	\circ	0	\circ	\circ	\circ	\circ
	I have noticed changes to some services provided by the Council	0	0	0	0	0	\circ
	I understand the scale of savings that the Council still has to make to their budget over the next few years	0	\circ	0	\circ	0	\circ
	I understand that demand for social care services is increasing every year	0	0	0	0	0	0
Consi	dering the information set out in Table	1 of the	consul	tation de	ocument	· <u>····</u>	
Q3	Overall, to what extent do you agidentified by People Services? (Please select one option)	ree or c	lisagre	e with t	the savi	ngs pro	posals
	I agree with all of the proposals						
	I agree with most of the proposals	S					
	I agree with some of the proposal	ls					
	I disagree with all of the proposal	S					
	O Don't know						
service propo can ne also h	of the proposals set out in the consultates currently provided by the Council. sals and understand the impact they wow select the individual proposals that have the opportunity to give your feedly fithis survey.	We wou vill have you wou	ld like t on you uld like	o know y or peop to comn	your view le that y nent on t	ws on th ou know further.	ese /. You You will
Q4	Please select which proposal(s) y (Please select one option per row)	ou wou	ld like	to comi	ment or	۱.	
					Yes		No
	Consultation on the proposal affecting	g <u>Livewe</u>	II (Q5)		\circ		\circ
	Consultation on the proposal affecting	g <u>Day Ce</u>	entres (<u> 212)</u>	0		\circ
	Consultation on the proposal affecting	g <u>Care H</u>	omes (<u> 219)</u>	0		0
	Consultation on the proposal affecting	g <u>Carers</u>	Service	es (Q26)	0		0
	Consultation on the proposal affecting	g <u>Fosteri</u>	ng (Q33	3)	0		0

Thinking about the overall budget savings identified...

Proposal to refocus the Livewell service

As part of our budget process we are proposing to reduce the services provided by Livewell. These proposals would sustain an effective lifestyle and prevention service within a reduced budget. The proposals would mean a **reduction** in the number of people able to access the Adult Weight Management Service; the Child Weight Management Service; the Active Schools Programme; the Smoking Cessation Service; and NHS Health Checks.

It would also mean that some services would **no longer be provided** by Livewell. These include Active Supporters (mens health); Cardiac Rehabilitation Phase 4; the Workwell Programme and the weight management and stop smoking services that are currently available as part of GP Out of Hours delivery. Further details about what these services do and what the proposed changes are can be found in the <u>consultation document</u>.

In what capacity are you giving your for (Please select one)	eedback on the Livewell proposals?
A current or past user of Livewell services	A carer or close family member of a current or past service user
Somebody who is planning to access Livewell services in the future A member of staff at Livewell A representative of a statutory organisation A Derby resident or someone who works or studies in the city	 A local health care commissioner A local health and social care professional A representative of a voluntary sector organisation Other
If you have answered other, please say in t	the box below
How strongly do you agree or disagree Livewell service?	with the proposal to refocus the
(Please select one option) Strongly agree	
Agree	
Neither agree nor disagree	
Disagree	
Strongly disagree	

Q7	To what extent do you agree or of to the Livewell service in order to each row)						
				Neither agree			
		Strongly agree	Agree	nor disagree [Disagree	Strongly disagree	Don't know
	That the adult weight management service is reduced	\circ	\circ	\circ	\circ	\circ	\circ
	That the child weight management service is reduced	0	0	0	0	0	0
	That the number of schools in the Active Schools Programme is reduced	0	0	0	0	\circ	\circ
	That the smoking cessation services (support to stop smoking) are reduced	0	0	0	0	0	0
	That the number of NHS Health Checks delivered in the community is reduced	0	0	0	\circ	\circ	\circ
	That there is a cap on the number of people able to access the Liveability service	0	0	0	0	0	0
	That the Active Supporters (Men's Health) service would stop completely	0	\circ	0	\circ	\circ	0
	That the Cardiac Rehabilitation Phase 4 service would stop completely	0	0	0	0	0	0
	That the Workwell Programme would stop completely	\circ	\bigcirc	\circ	\bigcirc	\bigcirc	\bigcirc
	That GP out of hours stop smoking and weight management services would stop completely	0	0	0	0	0	0
Q8	Thinking about the Livewell servi following statements (Please select one in each row)	ice, ple	ase tell	us your	views	on the	
			Yes, the will have big impac	a small	a No,	not at all Do	n't know
	These proposals will affect me person	nally	0	0		0	0
	These proposals will affect someone	I know	0	0		0	0
	These proposals will affect people ac Derby	ross	\circ	\circ		0	\bigcirc

Q9	Do you have any other ideas or alternative suggestions about how these services can be delivered differently in the future whilst making the savings needed? (Please select one) Yes No Don't know
Q10	If yes, please tell us your ideas or alternative suggestions in the box below
Q11	If you have any other comments or concerns about this proposal, please tell us in the box below.

Proposal to close Council run day centres

As part of our budget process we are proposing to close the three remaining day centres directly provided by the Council. In keeping with other local authorities across the country the approach the Council has taken over recent years is that it no longer wishes to provide care services directly. There are now a wide variation of good quality alternative providers available who are able to provide these services to local communities. This proposal would involve closing the Inspire, Aspect and Morleston day centres and directing service users to alternative day services provided by voluntary sector or private sector organisations. Further details about the proposed changes to this service can be found in the consultation document.

Q12	In what capacity are you giving you (Please select one)	our feed	dback (on the c	lay cen	tre prop	osals?	1
	A current or past user of one of the day centres A member of staff at one of the d		cur	rent or p	ast serv	nily mem /ice user social car		а
	centres	ay	()	fessiona		ociai cai	C	
	A representative of a statutory organisation			epresent tor orga		a volunt	ary	
	 A Derby resident or someone who works or studies in the city)	Oth	ner				
	If you have answered other, please sa	ay in the	box be	elow				
Q13	How strongly do you agree or disarun day centres? (Please select one option)	agree w	ith the	e saving	s propo	osals for	Counc	il
	Strongly agree							
	Agree							
	Neither agree nor disagreeDisagree							
	Strongly disagree Don't know							
Q14	To what extent do you agree or di (Please select one on each row)	isagree	with t	he follo	wing st	atemen	ts?	
		Strongly agree	Tend to agree		Tend to disagree	Strongly disagree	Don't know	
	It is acceptable to me that the Council no longer runs these daytime care and support services directly	\circ	0	0	0	\circ	0	
	There are other services available in the city that are not run directly by the Council that could be a suitable alternative	0	0	0	0	0	0	
	Reducing costs by closing the three day centres is acceptable to me	\circ	\circ	\circ	\circ	\circ	\circ	

	(Please select one in each row)				
	Those proposals will offeet me personally	Yes, they will have a big impact	Maybe, but only a small impact	No, not at	Don't know
	These proposals will affect me personally	0	0	0	0
	These proposals will affect someone I know	0	0	0	0
	These proposals will affect people across Derby	0	\circ	\circ	\circ
Q16	Do you have any other ideas or alternat services can be delivered differently in needed? (Please select one)				
	O Yes				
	O No				
	O Don't know				
Q17	If yes, please tell us your ideas or alter	native sug	ggestions	in the b	ox below
Q18	If you have any other comments or con us in the box below.	cerns abo	ut this pr	roposal,	please tell

Q15 Thinking about day centres, please tell us your views on the following

statements....

Proposal to make changes to Council run care homes

As part of our budget process we are proposing to remodel our last remaining Council run care homes. This would involve continuing to move away from providing long term residential care ourselves and using our remaining facilities in a way that would most benefit the city.

It is proposed that Arboretum House would be used to provide short term residential support for people being discharged from hospital, like Perth House. This would mean eventually there would be no permanent residents living there and there would be more visitors, professionals and vehicle traffic at Arboretum House given the short term nature of the proposed service.

The currently closed Warwick House would no longer be used for a care home. This would affect the current respite facility known as Bonsal View which is based at a building on the Warwick House site. This service may need to be relocated to a new property at some point.

Further details about the proposed changes to these care homes can be found in the consultation document.

Q19	In what capacity are you giving your f (Please select one)	eedback on the care home proposals?
	 A resident of one of the care homes or service user who is affected A member of staff at one of the care homes affected A representative of a statutory organisation A Derby resident or someone who works or studies in the city If you have answered other, please say in 	A carer or close family member of a resident or service user who is affected A local health and social care professional A representative of a voluntary sector organisation Other the box below
Q20	How strongly do you agree or disagree remaining Council run care homes? (Please select one option) Strongly agree Agree	e with the proposal to remodel the
	Neither agree nor disagree	
	O Disagree	

Q21	21 To what extent do you agree or disagree with the following proposed changes that form part of this proposal? (Please select one on each row)						
		Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	
	That Arboretum House stops providing long term residential care and instead in the future provides short term care for people being discharged from hospital	0	0	0	0	0	0
	That Warwick House (which is currently closed) stops being used by the Council to provide care	0	0	0	0	0	0
	That Bonsal View would be relocated to an alternative facility and location, but continue to operate as it does now	0	0	0	0	0	0
Q22	Thinking about care homes, pleas statements (Please select one in each row)	se tell u	ıs your	views o	n the f	ollowin	g
			Yes, they will have big impac	a smal	a I No,	not at all D	on't know
	These proposals will affect me person	nally	0	0	(0	0
	These proposals will affect someone	I know	0	0		0	0
	These proposals will affect people ac Derby	ross	\circ	0	(0	\circ
Q23	Do you have any other ideas or a services can be delivered differenceded? (Please select one)		•				
	O Yes						
	O No						
	O Don't know						
Q24	If yes, please tell us your ideas o	r alterr	ative s	uggestid	ons in	the box	below

Q25	If you have any other comments or concerns about this proposal, please tell us in the box below.

Proposal to make changes to services for carers

As part of our budget process we are proposing to reduce the amount of money available to be used to support carers in Derby and this would involve prioritising essential support for carers only in line with our legal duties. It would mean that we stop funding some non-essential services due to the reduced funding available. Carers who use these services have told us that this support, as well as advice and information can make a big difference to their lives. Further details about the proposed changes to this service can be found in the consultation document.

226	In what capacity are you giving (Please select one)	your fee	dback	on the o	carers p	oroposal	s?	
	A local carer who currently accest these services	sses		Derby res			e who	
	 A local carer who does not curre access these services 	ently		meone w s proposa		rer is aff	ected by	/
	A member of staff at one of the services		()	ocal heal ofessiona		social car	е	
	 A representative of a statutory organisation 			represent ctor orga			ary	
	A cared for person		Ot	her				
	If you have answered other, please	say in the	e box b	elow				
								-
227	How strongly do you agree or disprovided to carers? (Please select one option)	sagree v	vith th	e propos	sal to r	educe se	ervices	
	Strongly agree							
	Agree							
	Neither agree nor disagree							
	Disagree							
	Strongly disagree							
	O Don't know							
228	To what extent do you agree or (Please select one on each row)	disagree	with t	the follo	wing s	tatemen	ts?	
				Neither				
		Strongly agree	Tend to agree			Strongly disagree	Don't know	
	With reduced funding the Council should prioritise essential services that they have a statutory duty to provide	0	0	0	0	0	0	
	It is acceptable to me that training and short break activities are the areas the Council will no longer prioritise	0	0	0	0	0	0	

proposals will affect me personally proposals will affect someone I know proposals will affect people across	Yes, they will have a big impact	Maybe, but only a small impact	No, not at	Don't know
roposals will affect someone I know	0	0	0	\bigcirc
•	0	0		
roposals will affect people across			0	
	0	\circ	\circ	\circ
have any other ideas or alternates can be delivered differently in 1? select one)				
i't know				
please tell us your ideas or alter	native sug	gestions	s in the b	ox below
	cerns abou	ut this p	roposal,	please tell
	select one) I't know please tell us your ideas or alter	by the select one) It know please tell us your ideas or alternative sugnates the selection of the selectio	b't know please tell us your ideas or alternative suggestions have any other comments or concerns about this p	b't know please tell us your ideas or alternative suggestions in the b

Q29 Thinking about services for carers, please tell us your views on the following

Proposal to make changes to fostering services

As part of our budget process we are proposing to make a change to our fostering recruitment and assessment services. This would mean we would no longer provide the fostering recruitment and assessment service ourselves, instead passing this responsibility on to another organisation who would provide this service on our behalf. Further details about the proposed changes to this service can be found in the <u>consultation document</u>.

Q33	3 In what capacity are you giving your feedback on the fostering proposals? (Please select one)					sals?			
	A past or current service user		()			social car	ocial care		
	A member of staff who is affect	A representative of a voluntary sector organisation							
	 A representative of a statutory organisation 								
	A Derby resident or someone w works or studies in the city	ho	O Ot	her					
	If you have answered other, please	say in th	e box b	elow					
Q34	How strongly do you agree or d	_					_		
	our fostering recruitment and aStrongly agree	ssessme	nt serv	rices? (F	riease se	elect one	option)		
	O Agree								
	Neither agree nor disagree								
	O Disagree								
	Strongly disagree								
	O Don't know								
Q35	To what extent do you agree or (Please select one on each row)	disagre	e with t	the follo	owing s	tatemen	nts?		
		Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know		
	I do not mind if it is the Council or another organisation that delivers services, as long as they are of a good standard.	0	0	0	0	0	0		
	It is acceptable to me that the Council stops running fostering recruitment and assessment services and hands it over to an independent provider to deliver on their behalf	0	0	0	0	0	0		

Q36	Thinking about fostering recruitment and assessment, please tell us your views on the following statements (Please select one in each row)				
		Yes, they will have a big impact	Maybe, but only a small impact	No, not at	t Don't know
	These proposals will affect me personally	\circ	\bigcirc	\circ	\bigcirc
	These proposals will affect someone I know	0	0	0	0
	These proposals will affect people across Derby	\circ	\circ	\circ	\circ
Q37	Do you have any other ideas or alterna services can be delivered differently in needed? (Please select one) Yes No Don't know				
Q38	38 If yes, please tell us your ideas or alternative suggestions in the box below.				
Q39	If you have any other comments or corus in the box below.	icerns abo	ut this p	roposal,	please tell

Other savings proposals

Page 24 in the <u>consultation document</u> sets out 13 other savings proposals from our <u>October Cabinet paper</u>. These largely relate to internal changes that we could make which would help the Council to achieve a balanced budget but also to changes in national funding programmes. The next questions relate to these proposals.

Q40	proposals in the consultation document. (Please select all that apply)
	A reduction in public health services due to the reduction in the controllable public health grant
	Undertake a review of adult care packages
	Reprioritising statutory work in adult social care
	Make efficiencies in workforce learning and development by changing the service to focus on essential learning needs only
	Restructure the Carelink service to make efficiencies but still meet the demands of the service and customers
	Removal of the base budget for troubled families when the corresponding funding ends in 19/20
	Staffing restructure within the Connexions service
	Changes to the child placement service - a reduction in the costs of placements for looked after children as their care packages are stepped down from high cost residential packages to supported foster care
	A staffing reduction in the School Improvement Service
	Review the staffing structure of the Youth Offending Service
	A review and reconfiguration of the Council run children's homes to respond to the changing needs of residential placements (a consultation on this was undertaken with those affected in August/ September 2018)
	Use of dedicated schools grant to fund central early years services

Review the management structure of the directorate

None of the above

If you are completing this as somebody who lives, works or studies in Derby....

The next few questions will help us to make sure that we hear everyone's views, whatever your age, circumstance or background.

Why are we asking these questions?

We have to make sure we are complying with our legal equality responsibilities and that we know what all sections of our community feel about our services and functions. In particular, we need to know if people from the equality groups or who have protected characteristics are taking part, as these groups are referred to in the Equality Act. This is so that we can make any appropriate changes. You can find out more about this in the guide to public authorities.

We would like people to complete these equality questions, but it is not essential and if they make you feel uncomfortable about then you can leave the questions blank.

Are you(Please select one) Male Female	
Is your gender the same as you were assig Yes No	gned to at birth? (Please select one)
What was your age on your last birthday?	(Please tell us your age in years)
To which group do you consider you belong	g? (Please select one)
Asian or Asian British - Indian Asian or Asian British - Pakistani Asian or Asian British - Bangladeshi Asian or Asian British - Chinese Any other Asian background Black or Black British - African Black or Black British - Caribbean Any other Black background Dual Heritage - White and Black Caribbean	 Dual Heritage - White and Black African Dual Heritage - White and Asian Any other Dual Heritage background White - English / Welsh / Scottish / Northern Irish / British White - Irish White - Gypsy or Irish Traveller Any other White background Other ethnic group - Arab Any other ethnic group
If you have selected one of the 'Any other back	ground' options, please give further details.

bo you consider yoursell to be a disabled person? (Please select one)
O Yes
○ No
consider myself to be (Please select one)
heterosexual/straight
O bisexual
a gay man
a gay woman/lesbian
Other
Prefer not to say
Do you have any religious beliefs? (Please select one)
O Yes
O No
Prefer not to say
If yes, to which religion do you belong? (Please select one)
O Buddhist
Christian
Hindu
O Jewish
O Muslim
Sikh
Other
Prefer not to say
Thank you for completing this survey.
Please return your completed form in the pre-paid envelope provided to reach us before the deadline on Friday 1 February at 10.00 a.m, you don't need a stamp. You can also return your completed form to us using your own

a stamp. You can also return your completed form to us using your own envelope addressed to:

People's Services Consultation

Derby City Council
FREEPOST
MID24259
Derby

DE1 2BR

We can give you this information in any other way, style or language that will help you access it. Please contact us on: 01332 640000 Minicom 01332 640666.

Corporate Consultation Privacy Notice

How is your information used?

You will be asked for your consent at the beginning of every paper based questionnaire. Where we have your consent we may use your information to:

- Inform the decision on which the consultation subject matter is based or the formation of the policy, service or event that the consultation is concerned with;
- Help us understand who takes part in our consultation in terms of gender, age, ethnicity and other demographic factors and how views differ across respondents;
- Send you communications which you have requested and that may be of interest.

Who has access to your information?

We may share your information with the following third parties for the reasons detailed;

- A research company that we have commissioned to undertake consultation on our behalf. If this is the case it will be clear on all consultation materials that an external agency is conducting the consultation on our behalf and they too will be bound by GDPR.
- Internally with Council departments for the purpose of:
 - Giving feedback gathered in the consultation to the services to inform their work
 - At the consultees request where they have asked that we pass on their details to the relevant department to address a particular issue or concern
 - Where a safeguarding concern has been raised in a consultation response
- Statutory agencies, such as the Police or National Fraud Authority we may share your information with statutory agencies in line with our legal obligations and/or in completion of our public tasks.

We will not sell or rent your information to third parties. We will not share your information with third parties for marketing purposes.

For further information about how your personal information will be used, please visit www.derby.gov.uk where you can see a full copy of our Privacy Notice. Alternatively you can request a hard copy from - The Consultation Team, The Council House, Corporation Street, Derby, DE1 2FS. Telephone: 01332 640745, email: yourcityyoursay@derby.gov.uk.